

APPLICATION FOR 2017-18 PDQ AWARDS

These awards are made to the alarm installation/monitoring company team that achieves the highest Police Dispatch Quality in a North American city/county. If you monitor your own installations, enter "same" in the alarm monitoring company column below or if you are applying as "Monitoring Only" just complete the alarm monitoring company info.

Applicant:

Alarm installation company name: _____

Alarm monitoring company name: _____

Address: _____

Address: _____

City: _____

City: _____

Phone No.: () _____

Phone No.: () _____

E-Mail Address: _____

E-Mail Address: _____

Jurisdiction:

Jurisdiction (City, County, Town, etc.) for which you are applying for the award: _____

(if applying for an award in more than one jurisdiction, submit separate applications)

Law Enforcement Agency:

Your law enforcement or false alarm reduction unit contact in the above jurisdiction:

Name: _____

Title: _____

Agency Name: _____

Phone No.: () _____

E-Mail Address: _____

General Information:

Is the installation company licensed to do business in the above jurisdiction? YES ___ NO ___

Does the monitoring company meet all state and local requirements? YES ___ NO ___

Does either company have unresolved complaints with a consumer agency in the above jurisdiction (Better Business Bureau, Consumer Affairs Office, Attorney General, etc.)? YES ___ NO ___

What is your current POLICE DISPATCH RATE* in the above jurisdiction? _____

*The average number of false alarm dispatches per alarm site during the past 12 months, as determined by dividing the company's total false alarm dispatches (excluding cancellations), by the total alarm sites maintained by the company in that jurisdiction. List commercial and residential rates individually if possible. For jurisdictions that track each company's POLICE DISPATCH RATE, this calculation must be certified by the false alarm reduction unit administrator of that jurisdiction or a statement of reasonable compliance must be issued by the jurisdiction.

Documentation Required:

Sufficient documentation must be submitted, which fully describes your alarm management program, its basic components and its successes. Please refer to the *PDQ Award Submissions Checklist* as well as *the PDQ Judging Criteria* for a complete description of each area that will be judged and specific written materials the judges will be looking for. No credit will be given on a particular criteria if you fail to provide written documentation, which supports your submission. **Entire submission MUST be in PDF format.** DropBox or any similar cloud storage service is encouraged for these large files.

Application completed by: _____

Printed name and title

Date

APPLICATION MUST BE SUBMITTED BY: APRIL 30th 2018

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