



Are chronic false alarms becoming a bottleneck?

False alarms are not only a problem for the alarm subscriber, they're also a costly issue for the alarm company, as well as law enforcement agencies and their officers. When local agencies resort to drastic fines or denial of service, everyone loses.

If your alarm system subscribers have chronic false alarms, CSAA offers a solution: An exclusive online course dedicated to educating users about the dangers of false alarms and the solutions to prevent them.

CSAA will work with you, your subscribers and local agencies to make the online course solution the preferred level of response to chronic false alarms.

CSAA's online False Alarm Reduction course:

- Is easy
- Involves no administrative burden
- Costs you nothing (Students pay \$39.95)
- Is the most effective tool available

Send those with chronic false alarm to school. Send them to www.csaaul.org, click on the "False Alarm Reduction" button and require them to take the course and show you the "Certificate of Completion". This is the assurance that they are aware of the causes of false alarms and how to eliminate them. Join CSAA in tackling this issue. It is in the best interest of everyone in the industry to educate subscribers on the causes of false alarms while preserving a high level of service.



CENTRAL STATION ALARM ASSOCIATION

The Central Station Alarm Association is a non-profit alarm industry trade association.



Visit csaaul.org for details.

www.csaaul.org

This course has been designed by alarm industry professionals.