

**IACP RESOLUTION – MULTIPLE CALL VERIFICATION**  
*Passed at Minneapolis Annual Convention – October 2002*

**Private Sector Security**

**Measure to Enhance Police Resources**

*Submitted by Private Sector Liaison Committee*

WHEREAS, homeland security has put new demands on law enforcement resources; and,

WHEREAS, results from studies initiated by the alarm industry indicate that multiple call verification (two or more calls prior to request for dispatch) significantly reduce false dispatches, thereby freeing up law enforcement resources that can be redirected to Homeland Security issues; now, therefore be it

RESOLVED; IACP urges all alarm companies to:

- Immediately implement multiple call verification procedures to be used by the central station monitoring center prior to law enforcement dispatch on all alarm signals from customer alarms, and
- Support local jurisdiction efforts to adopt procedures or ordinances mandating multiple call verification procedures.

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