

# 2024 Activity Summary

**INTRODUCTION:**

The Security Industry Alarm Coalition (SIAC) provides an overview of its 2024 activities. SIAC actively represented the alarm industry’s interests with law enforcement to ensure home and business owners' safety and property protection. SIAC’s practice of hiring retired executive-level law enforcement personnel as National Law Enforcement Liaisons greatly assists with forming and building strong relationships and partnerships with select law enforcement executives.

SIAC shares various alarm management topics with law enforcement, including time-saving technologies such as: ASAP to PSAP, ANSI/TMA-AVS-01 Validation and Scoring Standard, alarm ordinance revisions, and false alarm reduction strategies. Additionally, SIAC represents alarm companies and alarm users when police departments or sheriff’s offices consider implementing verified response or non-response policies. SIAC’s Law Enforcement Liaisons engage in meaningful dialogue with city decision-makers, sharing crucial data and proposing effective solutions that do not compromise safety or lead to wasteful spending.

**OUTREACH & SERVICE TO LAW ENFORCMENT:**

National Law Enforcement: SIAC advocated for the alarm industry before the National Sheriffs’ Association (NSA) with 10,000 members, and the International Association of Chiefs of Police (IACP) with 34,000 members. By participating in several sub-committees, SIAC continues to build strong relationships, enhancing the image of the alarm industry. SIAC represented the industry's interests by attending:

IACP State Associations of Chiefs of Police Midyear Meeting IACP Annual Conference

IACP State Associations of Chiefs of Police Annual Meeting NSA Awards Committee

IACP Private Sector Liaison Committee NSA Outreach Committee

IACP Reception in Honor of IACP Board of Directors

# State & Local Law Enforcement: SIAC collaborates closely with law enforcement leaders through various initiatives, including State Police Chief Associations Meetings and Conferences. With over two decades of experience, SIAC is nationally recognized within the law enforcement community for providing expert guidance on all aspects of alarm management. Below is a list of states and cities where SIAC has conducted outreach or provided complimentary services:

# STATE ACTIVITY:

Arizona Georgia Minnesota South Carolina Virginia

California Maine North Carolina Tennessee West Virginia

Florida Michigan Pennsylvania Utah Wisconsin

CITY ACTIVITY:

Phoenix, AZ Marysville, CA Lincolnton, NC Amarillo, TX Tacoma, WA

Auburn, CA Gastonia, NC Pittsburgh, PA Fort Worth, TX Dearborn Heights, MI

Oakland, CA Holden Beach, NC Monks Corner, SC Seattle, WA

# FOSTERING PARTNERSHIPS BETWEEN THE ALARM INDUSTRY AND LAW ENFORCMENT:

# Years ago, SIAC initiated the collaboration of alarm industry professionals with law enforcement professionals. By establishing and maintaining ten Alarm Management Committees (AMC) from Police Chiefs State Associations, meaningful relationships were formed (see below). This facilitated thoughtful and open dialogue to understand the needs and perspectives from their respective fields of expertise.

# Florida Michigan North Carolina Tennessee Virginia

# Georgia Maine Pennsylvania South Carolina West Virginia

# Below are a few success stories, demonstrating the strength of partnerships formed:

# Joint AMC of North Carolina and South Carolina Chiefs of Police Association: The North Carolina AMC, established 16 years ago, merged with the South Carolina AMC. Despite their proximity, many of the 348 Chiefs of Police in North Carolina do not frequently interact with the 244 Chiefs of Police in South Carolina. SIAC facilitates quarterly meetings to bring together select members from each association, along with select alarm industry professionals, to foster relationships and improve alarm management practices. In 2024, notable events occurred that underscored the benefits of these collaborations.

# In September 2024, Hurricane Helene caused significant damage in areas, including the Appalachian Mountains of North Carolina. Alarm company CPI Security quickly mobilized its employees, led by a member of the Alarm Management Committee, to assist with tree cutting and removal in affected areas. This member was able to effectively communicate with local Chiefs of Police due to relationships built through the Alarm Management Committees.

# Additionally, a small police department in North Carolina lost all six of its patrol vehicles to rising floodwaters. The executive directors of both states communicated about the needs, and the South Carolina executive director identified a police department willing to send six patrol vehicles to the affected North Carolina agency, even covering the transport fees. The involved police chiefs and executive directors’ credit these acts of assistance to the relationships developed through the joint Alarm Management Committee, facilitated by a SIAC Law Enforcement Liaison.

# Pennsylvania Chiefs of Police AMC: The Executive Director of the Pennsylvania Chief of Police Association valued the AMC's work, expanding it to include nine police chiefs from various departments, including University Police Departments. This makes Pennsylvania's AMC the largest of the ten committees. Alarm industry representatives appreciate forming connections and having meaningful dialogue with law enforcement leaders through the AMC.

# Wisconsin Chiefs of Police AMC: SIAC expanded into Wisconsin by developing an AMC for their association. This move was largely due to strong relationships with the Michigan Chiefs of Police, whose executive director supported SIAC's efforts. After a SIAC liaison presented the idea to the Wisconsin Chiefs of Police Association Board of Directors, it was unanimously approved.

# ALARM INDUSTRY REPRESENTATON:

# SIAC distributes key information to law enforcement, benefiting the alarm industry. By building credibility with Police Chiefs and Sheriffs nationwide, SIAC has successfully passed resolutions for ANSI/TMA-AVS-01 Validation and Scoring Standard through both, NSA and IACP. SIAC is recognized in law enforcement for sharing valuable information, including:

# \*ANSI/TMA-AVS-01 Validation and Scoring Standard \*Alarm Ordinance Consultation

# \*ASAP to PSAP \*Alarm Management Consultation

# SIAC is well-versed when addressing verified response or non-response, due to a law enforcement agency either implementing or planning to implement. SIAC supports verified response and non-response only for chronic alarm system abusers. SIAC collaborates with state alarm industry associations when law enforcement adopts these responses. Below is a list of cities SIAC engaged with in 2024:

**Pittsburgh, PA:** REVERSED

**Phoenix, AZ:** REVERSED

**Vallejo, CA:** REVERSED

**Seattle, WA:**  PENDING

**Southeastern Massachusetts Regional E-911 Dispatch Center (re: fees)**: PENDING